



An introduction to our
online payment service

www.parentpay.com

What does ParentPay do?

- enables you to pay for school trips and other items such as school meals and uniforms online
- offers a highly secure payment site
- gives you a history of all the payments you have made
- allows you to create a single account login for all your children that attend a ParentPay school
- shows you all items available for payment relevant to each of your children
- emails a receipt of your payment to the email address you register
- offers you the ability to set automated email payment reminders

How does ParentPay help you?

- gives you the freedom to make payments to school whenever and wherever you like
- stops you having to write cheques or search for cash to send to school
- gives you peace of mind that your payment has been made safely and securely
- helps with budgeting; payments are immediate, there is no waiting for cheques to clear
- payments for many of the larger trips can be made by instalments up to the due date
- you never need miss a payment or have insufficient credit with automated email alerts
- ParentPay is quick and easy to use

How does ParentPay help our school?

- reduces the administrative time and cost spent on banking procedures
- keeps accurate records of payments made by every pupil
- allows for easy and quick refunds to be made back to your account
- improves communication between the school and parents concerning payments
- offers a more efficient payment collection process, reducing the amount of money held on school premises
- helps us improve school-home communication with its integrated email messaging centre

How do I get started?

We will send you an activation letter containing your activation code to enable you to setup your ParentPay account. If you have more than one child at a ParentPay school/s you can also add children to a single account providing one login for all children at ParentPay schools.

Privacy

For information on your privacy rights in relation to this service, please refer to the relevant ParentPay Privacy Notice which is available for parents/ carers/pupils and staff from your school, and as part of the parental startup pack.